ice group















Ice Group Scandinavia Holdings AS

Q1 2021

Interim report

January-March 2021

EIVIND HELGAKER CEO

CEO summary

Ice Scandinavia delivered a record high adjusted EBITDA result in the first quarter of 2021, ending at NOK 92 million compared to NOK 9 million in the same quarter last year. Operating margins are seeing significant increases indicating new earning levels for Ice Scandinavia. This is a result of our strategic long-term efforts to improve customer offering, network performance, cost position and deliver continuous customer growth. A new national roaming agreement (NRA) that came into effect on 1 January 2021 drives costs down substantially and the EBITDA result of NOK 92 million, equivalent to an adjusted EBITDA-margin of 18% (2%), is in line with Ice Scandinavia's guiding for 2021.

Total operating revenue in the quarter was NOK 521 million, a 10% increase from the first quarter last year (NOK 473 million), while smartphone service revenue was up 13% to NOK 426 million (378).

Periodically the first quarter normally delivers lower sales, and was this year also affected by large parts of Norwegian society being in lockdown because of increasing levels of Covid-19. Our own and most of the bigger retail stores of our partners have therefore been temporarily closed, negatively affecting sales in the quarter. However, we continue to grow our customer base and added 11,000 new subscribers in the first quarter, maintaining our market leading win rate in the B2C segment. This is lower than the previous quarter, but at the same level as last year's first quarter, which was partly impacted by closure of retail stores because of the Covid-19 outbreak. With infection rates in the Oslo region now declining, there is an increased expectation that the authorities will allow shopping centres to fully re-open soon.

Revenues from smartphone customers are increasingly important, and we are pleased to have developed a cooperation with Apple that offers Ice customers high quality services and full access to Apple handsets. Our efforts to increase customer satisfaction and further improve customer offerings are paying off, reducing smartphone churn by 6 percentage points from the first quarter last year to 21% in this year's first quarter. This is the lowest quarterly churn ever reported for Ice Group. Churn reduction efforts continues to be a focus for the Ice team to increase the customer experience and further improve the net growth. The Covid-19 related lockdowns have also reduced customer mobility somewhat in the first quarter and this has had a minor positive effect on our churn.

ARPU improved steadily to NOK 226 in this year's first quarter compared to the corresponding quarter last year (224). Retail store sales generally represent higher ARPU compared to other sales channels. The temporary closure of retail stores has therefore also affected ARPU negatively in the first quarter 2021.

Further network build-out is still key to our business plan and improved profitability going forward. We added 103 new 5G-ready smartphone base stations in the first quarter, bringing the total to 2,990. This run-rate is in line with Ice Group's guidance of adding between 300 and 500 base stations in 2021.

Because of our improved network footprint, the share of traffic in our own network continues to improve. Average data on-net share improved to an all time high 90% in the first quarter of 2021, up from 89% in the fourth quarter of 2020 and an increase from 83% in the first quarter last year. On-net share of voice traffic also continued its positive growth in the first quarter 2021, ending at 68% in the quarter. This is up from 63% in the previous quarter and up from 37% in the corresponding quarter last year. Increasing share of data and voice traffic in Ice Group's own network is a key enabler for improved profitability and quality of services.

In sum, our operational and financial parameters continue to point in the direction we want them to. The first quarter as a whole – including macro effects outside our control – demonstrates our strong platform, the scale effects in our business and our competitive advantages. Based on this, we remain confident about achieving our guiding of an adjusted EBITDA-margin of 15-20% in 2021.

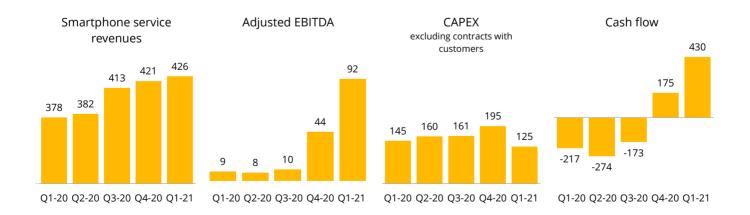
Finally, I want to give credit to my colleagues who make such a fantastic effort for Ice during another Covid-19 lock-down and create a work environment that again is on the list of Norway's best workplaces. This year even up from 7th to an impressive 4th place. Congratulations are in order to all my amazing colleagues!

First quarter highlights

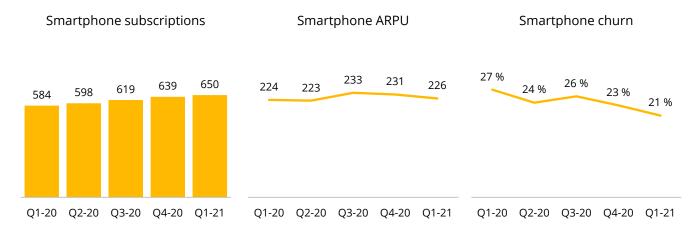
- * 650k smartphone subscriptions at the end of the first quarter
- * Total service revenues of NOK 510 million, representing a y-o-y growth of 12%
- * Smartphone service revenues grew by 13% y-o-y to NOK 426 million (378)
- * Adjusted EBITDA of NOK 92 million (9)
- Net result NOK -162 million (-210)
- Churn (annualised) reduced to 21 %, a 6 %-point reduction y-o-y
- * NOK 1,400 million senior secured bond successfully refinanced at improved terms

Key figures

	First quarter		Full year
NOK millions	2021	2020	2020
Total service revenues	510	456	1,910
Smartphone service revenues	426	378	1,593
NRA cost	-43	-111	-441
NRA cost as share of smartphone service revenues	10%	29%	28%
EBITDA adjusted	92	9	71
EBITDA adjusted – margin	18%	2%	4%
Net result for the period	-162	-210	-834
CAPEX excluding contracts with customers	125	146	662
Cash flow for the period	430	-217	-489
No. of smartphone subscriptions, thousand	650	584	639
No. of mobile broadband subscriptions, thousand (Norway)	76	85	78
Smartphone ARPU (Average Revenue Per User – in NOK)	226	224	228
Smartphone churn (annualised)	21%	27%	25%
Smartphone base stations in service	2,990	2,238	2,887
Average data on-net share	90%	83%	84%
Average Voice on-net share	68%	37%	50%



Operational development

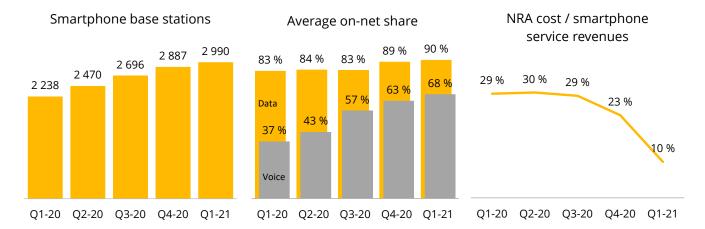


Total smartphone subscribers at the end of the first quarter 2021 was 650,000, an increase of 11,000 during the quarter. Sale of subscriptions has been negatively affected by the temporary closure of retail stores because of the Covid-19 outbreak. New subscriptions are at the same level as the first quarter last year, which was also affected by the closure of retail shops because of Covid-19.

Smartphone ARPU for the first quarter of 2021 was NOK 226, up from NOK 224 in the corresponding quarter last year but down from NOK 231 in the fourth quarter last year. Retail store sales generally represent higher ARPU compared to other sales channels. As such, the

temporary closure Ice Group's retail stores has affected ARPU negatively in the first quarter 2021. Underlying subscription revenues were up approximately NOK 7 compared to the first quarter last year.

Smartphone churn ended at 21% for the first quarter of 2021, the lowest quarterly churn ever reported. This is down from 27% in the first quarter of 2020 and down from 23% in the previous quarter. Reducing churn further remain high on the company's agenda. Covid-19 related lockdowns are likely to have contributed towards somewhat lower customer mobility in the first quarter and this has had a positive effect on churn.



Total number of smartphone base stations at the end of the first quarter 2021 was 2,990, an increase of 103 during the quarter. This is at a good level given the challenges posed by the ongoing Covid-19 pandemic and on track with Ice Group's guidance of adding between 300 and 500 base stations in 2021.

On-net shares continue to develop positively as the population coverage improves. On-net share of data was 90% in the first quarter of 2021, up from 89% in the fourth quarter of 2020 and up from 83% in the first quarter last year. The data on-net share now peaks above 90%, showing the positive development in on-net share. Onnet share of voice continued the very positive growth in the first quarter 2021, ending at 68% in the quarter. This

is up from 63% in the previous quarter and up from 37% in the corresponding quarter last year. Increasing share of data and voice traffic in Ice Group's own network is a key enabler for improved profitability and quality of services.

National roaming costs as share of smartphone service revenues was 10% in the first quarter of 2021, a significant reduction from 23% in the fourth quarter of 2020, reflecting the lower cost level of the new NRA agreement that came into effect on 1 January 2021. National roaming costs as share of smartphone service revenues is expected to continue to decline as the network coverage improves.

Financial review

Please refer to the financial reports of Ice Group ASA for further information about the operations of Ice Group.

The comments below are related to Ice Scandinavia's development in 2021 compared to 2020.

Turnover, expenses and profit

The service revenue for the first quarter of 2021 amounted to NOK 510 million (456), a y-o-y growth of 12%.

The cost for the National Roaming ("NRA") for the first quarter amounted to NOK 43 million compared with NOK 111 million, a y-o-y decrease of 61% after the new NRA-agreement came into effect from 1 January 2021.

The operating expenses for the first quarter amounted to NOK 125 million compared with NOK 121 million. The operating result for the first quarter improved to NOK -50 million compared with NOK -109 million.

The net financial items for the quarter ended at NOK -112 million compared with NOK -101 million.

Non-recurring and non-operational expenses identified during the first three months of 2021 amounted to net NOK 2 million (3), presenting an EBITDA adjusted y-o-y improvement from NOK 9 million to NOK 92 million and a 16%-points margin improvement from 2% to 18% of revenues. Non-recurring items are mainly related to share-based compensation expenses.

Capitalised expenditure (CAPEX)

Ice Scandinavia's acquisition of non-current assets during the first quarter amounted to NOK 125 million (146). The investments are mainly related to the smartphone network build-out project in Norway, both on existing and new sites as well as on core modernisation and IT.

The Group capitalises costs related to contracts with customers as other non-current assets in accordance with IFRS 15. These investments are presented within the working capital in the consolidated statement of cash flows and amounted to NOK -54 million (-52) for the first quarter.

Cash flows

Cash flow from *operating activities* for the first three months of 2021 was NOK 34 million (53). The decrease is due to lower cash flows from working capital partly offset by the increase in EBITDA.

The period's cash flow from *investing activities* was NOK -125 million (-145).

Cash flow from *financing activities* was NOK 521 million (-125) for the first quarter. Financing activities in 2021 holds the net proceeds from the NOK 1,400 million bond issue in March 2021 and the bond repayment of NOK 703 million. The Group paid NOK 53 million (53) in interest on borrowings in the quarter. NOK -89 million (-72) relates to lease liability payments for the quarter.

Financial position

The total assets of the Group were NOK 6,526 million (6,125) at the end of the period, of which total noncurrent assets were NOK 5,370 million (5,194). Total equity ended at -602 million (181). The Group's cash position at the end of the period was NOK 955 million (797). The Group's borrowings were NOK 4,061 million (2,846) at the end of the period.

Covid-19 impact

Covid-19 continued to have a negative impact on the Group in the first quarter due to travel restrictions leading to a lack of international roaming revenues, estimated to be NOK 7 million compared to the first quarter of 2020.

The financial markets have normalised after the initial lows allowing Ice Group to refinance its secured bond at favourable terms in the first quarter of 2021. However, the uncertainty surrounding Covid-19 implies a continuing risk going forward. This risk and potential mitigating measures is reflected in the Group's guidance and outlook.

Personnel and organisation

At the end of the period, the number of employees in the group amounted to 251 (240 FTEs) versus 216 for the equivalent period the previous year, an increase of 35 employees for the year. Including external resources, such as dedicated people with contract suppliers and subcontractors, the Group employed 373 (367) people.

Related party transactions

No transactions with related parties during the period.

Risks and uncertainties

Ice Scandinavia's continuing operations are in the highly competitive and regulated mobile telecommunications industry in Norway and is exposed to certain risks that could have impact on earnings or its financial position. Ice Scandinavia has defined risk as anything that could have a material adverse effect on the achievement of its goals or activities. Risks can be threats, uncertainties or lost opportunities relating to Ice Scandinavia's current or future operations. Ice Scandinavia divides the risks into related to the industry in which the company operates, risk related to the operations of the group and risks related to financing of the business. The most significant risks and uncertainties that are expected to remain for the next three months are described below.

The COVID-19 pandemic outbreak shows that disease outbreaks can put significant restrictions on the prerequisites for continuing operations of assets, including movement of people and their ability to get to their place of work. Such restrictions on and the outbreak itself could have an adverse impact on Ice Scandinavia's business, including on supply of both network equipment and handsets or other customer premises, equipment, and could also impact the availability and performance of service staff with our suppliers. A general reduction in macroeconomic activity, both domestic and international, following the COVID-19 disease outbreak could directly impact the growth and/or demand for the services Ice Scandinavia provides, which could result in lower service revenues, and thereby have a material adverse effect on Ice Scandinavia's business, financial condition and results of operations.

As significant industry risks management identifies the risk that the earnings and financial condition could be affected by the general conditions within the telecommunications industry, the regulatory environment being a significant component as well as the continuing rapid technological development, both which could increase competition, and thereby potentially limit the Groups' ability to increase or maintain its market share or product prices, or require the company to make substantial additional capital investments.

As significant operational risks, management sees the risk that it may not be able to successfully carry out its strategy or realise any or all of its anticipated gains in market share, higher ARPU and cost scalability. It also identifies that it is dependent on a national roaming agreement until it has sufficient coverage through its own network in order to secure access to a network when customers travel outside of Ice Scandinavia's own network coverage. The related strategy to build out the network faces the risks of being dependent on suppliers and vendors in order to continue its investments in maintaining, upgrading and expanding its technical network. Furthermore, there is a risk of significant IT or network outages in the future, which could harm the company's reputation, and thereby the ability to grow the revenues. Ice Scandinavia's networks are also vulnerable damage or service interruptions, interruptions or data breaches coming from targeted cyber-attacks. As another operational risk, management identifies the risk of financial loss, disruption or damage to Ice Scandinavia's reputation from some sort of failure of its information technology systems, or loss, alteration or unauthorised disclosure of personal data handled by the Group.

Amongst financing risks, the Group has a substantial amount of debt and debt service obligations and exposure to currency movements. As a result of this, the Group may be required to dedicate a large portion of its cash flow from operations to service debt and fund repayments on the Group's debt, thereby reducing the availability of its cash flow to fund working capital, capital expenditures and other general corporate purposes and restrict its ability to distribute dividends. Further, the Group's substantial debt may limit the Group's flexibility in planning for, or reacting to, changes in the Group's business or the industry in which it operates, limit the Group's ability to raise equity capital in the future, limit the ability to refinance current debt or raise additional debt and/or restrict the Group from making strategic acquisitions, investments or exploiting business opportunities or the ability to successfully implement its business strategy. Participation in frequency licences auctions held by the authorities is necessary for the Group to continue to grow, and the outcome of those auctions may impact the Group's competitive position.

Guidance and outlook

The continued smartphone network build-out in Norway is a key element in Ice Group's business plan. In 2021, the plan is to introduce between 300 and 500 new base stations. This will increase our population coverage and share of on-net data and voice.

The total cost of national roaming is expected to be approximately NOK ~200 million in 2021.

8

The Group expects to have a capex to sales ratio, excluding contracts with customers, of approximately 20-25% in 2021.

Further the Group expects to deliver an adjusted EBITDA margin of 15-20% in 2021.

Events after the closing of the period

No significant events to report.

Legal disclaimer

Certain statements in this Ice Group Scandinavia Holdings AS report are forward-looking and the actual outcomes may be materially different. In addition to the factors discussed, other factors could have an impact on actual outcomes. Such factors include developments for customers, competitors, the impact of economic and market conditions, national and international legislation and regulations, fiscal regulations, fluctuations in exchange rates and interest rates and political risks.

CONDENSED CONSOLIDATED INTERIM FINANCIAL REPORTS

CONDENSED CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME

		First q	uarter	Full year
NOK millions	Note	2021	2020	2020
Service revenue	4, 5	510	456	1,910
Other operating revenue	5	12	18	84
Total operating revenue	4, 5	521	473	1,994
National roaming expenses		-43	-111	-441
Operating expenses		-125	-121	-494
Sales and administrative expenses		-196	-177	-770
Employee benefit expenses		-67	-58	-232
Depreciation, amortisation, impairment losses	7	-141	-115	-525
Total operating expenses		-572	-582	-2,463
Operating result		-50	-109	-469
Financial items – net	6	-112	-101	-367
Result before tax		-163	-210	-835
Income taxes		0	-0	2
Net result for the period		-162	-210	-834
Items that may be subsequently				
reclassified to profit loss:				
Translation differences on foreign operations		-0	-0	0
Other comprehensive income		-0	-0	0
Total comprehensive income for the period		-162	-211	-833
Net result for the period attributable to:				
Equity holders of the Parent Company		-162	-210	-834
Net result for the period		-162	-210	-834
Total comprehensive income attributable to:				
Equity holders of the Parent Company		-162	-211	-833
Total comprehensive income for the period		-162	-211	-833

CONDENSED CONSOLIDATED STATEMENTS OF FINANCIAL POSITION

NOK millions Not	31 Mar e 2021	31 Mar 2020	31 Dec 2020
ASSETS			
	7 1,966	2,025	1,971
_	7 2,989	2,783	2,910
Other non-current assets	415	385	426
Total non-current assets	5,370	5,194	5,306
Inventory	4	10	4
Trade receivables	87	96	115
Other receivables	0	1	14
Prepaid expenses and accrued income	110	27	88
Cash and cash equivalents	955	797	525
Total current assets	1,156	931	746
TOTAL ASSETS	6,526	6,125	6,052
EQUITY AND LIABILITIES			
Equity attributable to the Parent Company shareholders	2 -602	181	-440
TOTAL EQUITY	-602	181	-440
Borrowings	4,061	2,846	3,394
Non-current lease liabilities	7 1,792	1,940	1,769
Other non-current liabilities	306	304	306
Total non-current liabilities	6,159	5,090	5,468
Trade payables	128	252	269
	7 263	86	175
Other liabilities	47	26	38
Accrued expenses and deferred income	532	489	542
Total current liabilities	969	854	1,024
TOTAL LIABILITIES	7,128	5,944	6,492
TOTAL EQUITY AND LIABILITIES	6,526	6,125	6,052

CONDENSED CONSOLIDATED STATEMENTS OF CHANGES IN EQUITY

Attributable to the shareholders of the Parent Company

		Other			
		contributed		Retained	
NOK millions	Share capital	capital	Reserves	earnings	Total Equity
Opening balance 1 January 2020	5	5,052	-0	-4,666	391
Net result for the period	-	-	-	-210	-210
Other comprehensive income for the period					
Translation differences on foreign operations	-	-	-0	-	-0
Total comprehensive income for the period	-	-	-0	-210	-210
Capital contribution from share-based payments	-	-	-	1	1
Total transactions with owners,	_	_	_	1	1
recognised directly in equity	-	-	-	•	•
Closing balance 31 March 2020	5	5,052	-0	-4,875	181
Net result for the period	-	-	-	-623	-623
Other comprehensive income for the period					
Translation differences on foreign operations	-	-	0	-	0
Total comprehensive income for the period	-	-	-	-623	623
Capital contribution from share-based payments	-	-	-	2	2
Total transactions with owners,	_	_	_	2	2
recognised directly in equity	_	_	_	_	-
Closing balance 31 December 2020	5	5,052	-	-5,496	-440
Net result for the period	-	-	-	-162	-162
Other comprehensive income for the period					
Translation differences on foreign operations	-	-	-	-	0
Total comprehensive income for the period	-	-	-	-162	-162
Capital contribution from share-based payments	-	-	-	-	-
New share issue	-	-	-	-	-
Total transactions with owners, recognised	_	_	_	_	_
directly in equity					
Closing balance 31 March 2021	5	5,052	-	-5,659	-602

CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

	First quarter		Full year	
NOK millions	2021	2020	2020	
Result before tax	-163	-210	-835	
Interest expenses related to leases	39	36	143	
Paid interest expense	53	53	201	
Depreciation & amortisation of non-current assets	109	86	407	
Depreciation & amortisation of right-of-use assets	32	29	118	
Depreciation & amortisation of contracts with customers	65	55	262	
Net interest expense	14	1	-0	
Adjustments for other non-cash items	-29	3	29	
Change in inventory	-0	-4	3	
Change in current receivables	20	46	73	
Change in current liabilities	-51	9	12	
Change in contracts with customers	-54	-52	-302	
Cash flows from operating activities	34	53	110	
Investments in intangible assets	-10	-16	-122	
Investments in tangible assets	-115	-130	-540	
Net cash flows from other financial assets	0	0	1	
Cash flows from investing activities	-125	-145	-660	
Damentin -	1 265		F00	
Borrowings	1,365	-	500	
Repayments	-703 -89	- -72	-	
Payments related to lease liabilities		-72 -53	-238	
Interest paid, borrowings	-53		-201	
Cash flows from financing activities	521	-125	61	
Cash flow for the period	430	-217	-489	
·				
Cash and cash equivalents Beginning of Period	525	1,014	1,014	
Exchange rate difference in cash and		0	0	
cash equivalents		0	0	
Cash and cash equivalents End of Period	955	797	525	

NOTES TO THE FINANCIAL REPORT

General information

Ice Group Scandinavia Holdings AS ("the Company") is a limited liability company incorporated in Norway and is with its subsidiaries (together, "the Group" or "Ice Scandinavia") a Scandinavian telecom operator under the trademark ice in Norway. The business is to provide telecommunications services, including wireless data services, voice, messaging, mobile broadband services, telephony and other related telecom services.

The Company has three bonds listed at Oslo Børs in Norway (ISIN NO 001 0789035, ISIN NO 001 0807092 and ISIN NO 001 0864002).

Note 1 - Accounting principles

Basis of preparation

This interim report has been prepared in accordance with IAS 34, Interim Financial Reporting. The report does not contain all the information and disclosures required in an annual financial report and should be read in conjunction with the Group's annual report for 2020, which can be found at www.icegroup.com.

The preparation of financial statements in conformity with IFRS requires the use of certain critical accounting estimates. It also requires management to make certain judgments in applying the Group's accounting policies.

These condensed consolidated interim financial statements have not been subject to audit or a limited review. There may be figures and percentages in this report that do not always add up correctly due to rounding differences.

Summary of new accounting policies

The interim consolidated financial accounts have been produced in accordance with the accounting policies in the Group's annual financial accounts for the year ended 31 December 2020.

Note 2 - Equity and going concern

As of 31 March 2021, the consolidated total equity is negative by NOK 602 million.

With the deferment of spectrum charges from 2021/2022 until 2025, new national roaming agreement effective from January 2021 and the convertible bond issued by Ice Group ASA in August 2020 with Ice Group Scandinavia

Holdings AS as co-debtor, the Group expects to have a fully financed business plan with sufficient liquidity to reach cash flow break-even and reach its operational and financial targets.

Based on the above, this report is prepared under the assumption of going concern.

Note 3 – Borrowings

	31 Mar	31 Mar	31 Dec
NOK millions	2021	2020	2020
Senior unsecured bonds	1,407	1,395	1,406
Senior secured callable bonds	2,057	1,388	1,392
Ice Group ASA loan	504	-	504
AINMT Holdings AB loan	91	63	91
Total borrowings	4,061	2,846	3,394

Please refer to note 22 in the 2020 Annual Report of Ice Group Scandinavia Holdings AS for more information on borrowings.

In Q1 2021, Ice Group Scandinavia Holdings AS issued a new senior secured bond (ISIN NO0010939788) of NOK 1,400 million with maturity in March 2025. The new senior secured bond is issued at an interest rate of 3 months NIBOR, plus a margin of 4.0% per annum. The bond is to be listed at Oslo Stock Exchange within 6 months of issuance. In March 2021, NOK 703 million of the net proceeds from the offering was used to redeem a portion of the Group's existing NOK 1,400 million senior secured bond (ISIN NO0010807092). In April 2021, the current outstanding amount of NOK 697 million will be redeemed.

Note 4 - Segment information

The segment information is reported in accordance with the reporting to Group Executive Management and is consistent with financial information used for assessing performance and allocating resources and is based on business activities. Growth is measured from service revenues and profitability is measured from EBITDA adjusted performance, both by business activity.

2021 First quarter			Other			
	Smartphone	MBB service	operating	Total	EBITDA	
NOK millions	service revenue	revenue	revenue	revenue	adjusted	CAPEX
Norway	426	83	12	521	97	180
Other	0	0	0	0	-5	-
Total	426	83	12	521	92	180

2020 First quarter

			Other			
	Smartphone	MBB service	operating	Total	EBITDA	
NOK millions	service revenue	revenue	revenue	revenue	adjusted	CAPEX
Norway	378	75	17	470	11	198
Other	0	3	0	3	-2	-
Total	378	78	18	473	9	198

2020 Full year			Other			
	Smartphone	MBB service	operating	Total	EBITDA	
NOK millions	service revenue	revenue	revenue	revenue	adjusted	CAPEX
Norway	1,593	312	84	1,990	81	963
Other ¹⁾	0	4	0	4	-11	0
Total	1,593	317	84	1,994	71	963

Revenue from intercompany transactions is not included in the segment information. Non-current assets exclude financial assets and deferred tax assets, include investments in contracts assets and business combinations.

Note 5 - Disaggregation of revenue

In the following table, revenue is disaggregated by major revenue streams divided into the reportable segments as disclosed in note 4. For further information on the

categories, please refer to note 5 and 6 in the 2020 Annual Report of Ice Group Scandinavia Holdings AS.

Disaggregation of revenue from contracts with customers

The Group derives revenue from the transfer of services over time and at a point in time in the following major service lines and geographical regions:

2021 First quarter		Service revenue			Other revenue		
	NOK millions	Norway	Other	Norway	Other	Total	
	Revenue from external customers	510	-	12	-	521	
	Timing of revenue recognition:						
	At a point in time	104	-	12	-	116	
	Over time	406	-	-	-	406	

2020 First quarter	Service revenue		Other revenue		
NOK millions	Norway	Other	Norway	Other	Total
Revenue from external customers	453	3	17	0	473
Timing of revenue recognition:					
At a point in time	95	0	17	0	113
Over time	358	3	_	-	361

2020 Full year	Service revenue		Other rev		
NOK millions	Norway	Other	Norway	Other	Total
Revenue from external customers	1,906	4	84	-	1,994
Timing of revenue recognition:					
At a point in time	409	0	83	-	492
Over time	1,497	4	1	-	1,502

Revenue from external customers comes in all material aspects from service subscriptions, which are over time, and CPE sales which are recognised at the point in time of the sale. Other revenue consists of CPE sales and other operational revenue.

Assets and liabilities related to contracts with customers

The Group has recognised the following assets and liabilities related to contracts with customers:

	31 Mar	31 Mar	31 Dec
NOK millions	2021	2020	2020
Trade receivables	87	96	115
Contract assets included in Prepaid expenses and accrued income	38	46	40
Contract liabilities included in Accrued expenses and deferred income	42	42	41

Revenue recognised in relations to contract liabilities

The following table shows how much of the revenue recognised in the current reporting period relates to carried-forward contract liabilities and how much relates to performance obligations that were satisfied in a prior year.

	First quarter		Full year
NOK millions	2021	2020	2020
Revenue from contract liabilities	32	53	32

Assets recognised from costs to fulfil a contract

In addition to the contract balances disclosed above, the Group has also recognised an asset in relation to costs to fulfil long-term contracts.

	31 Mar	31 Mar	31 Dec
NOK millions	2021	2020	2020
Costs to fulfil a contract at the beginning of the period	405	366	366
Costs capitalised during the period	54	52	302
Amortisation during the period	-65	-55	-262
Costs to fulfil a contract at the end of the period	394	363	405

Note 6 - Financial items

	First quarter		Full year
NOK millions	2021	2020	2020
Interest income	0	1	1
Currency gains, net	-	-	-
Other financial income	-	-	-
Financial income	0	1	1
Interest expense	-72	-58	-221
Interest expenses related to leases	-39	-36	-143
Currency losses, net	-1	-7	-0
Other financial expenses	-	-0	-4
Financial expenses	-112	-101	-368
Net financial items	-112	-101	-367

Paid interest expense for the period was NOK 53 million (53).

Note 7 - Leases

Please refer to note 14 in the 2020 Annual Report of Ice Group Scandinavia Holdings AS for more information on leases.

The note provides information for leases where the Group is a lessee. The rights-of-use assets stated below have been recognised in the balance sheet as tangible and intangible fixed assets.

Items recognised in the balance sheet

	31 Mar	31 Mar	31 Dec
NOK millions	2021	2020	2020
Right-of-use assets			
Licenses	1,578	1,632	1,565
Property	56	64	58
Technical equipment	1,003	1,118	977
Equipment and tools	0	1	0
Other tangible assets	1	1	1
Total	2,637	2,816	2,601
Lease liabilities			
Current	263	86	175
Non-current	1,792	1,940	1,769
Total	2,055	2,026	1,943

Items recognised in the statement of comprehensive income

	31 Mar	31 Mar	31 Dec
NOK millions	2021	2020	2020
Depreciation charge of right-of-use asset			
Licenses	-23	-23	-91
Property	-2	-2	-8
Technical equipment	-20	-17	-73
Equipment and tools	-0	-0	-0
Other tangible assets	-0	-0	-1
Total	-45	-42	-172
Interest expense (included in financial expenses)	-39	-36	-143

Total cash outflow related to leases in the first quarter of 2021 amounted to NOK 89 million (72).

Note 8 - Events after the closing of the period

No significant events to report.

ALTERNATIVE PERFORMANCE MEASURES AND DEFINITIONS

Alternative Performance Measures

Ice Scandinavia's financial information is prepared in accordance with IFRS. In addition to the ordinary financial performance measures prepared in accordance with IFRS, it is management's intent to provide alternative performance measures ("APM") to enhance the understanding of the Group's underlying performance.

Financial APMs are intended to enhance comparability of the results, financial position and cash flows from period to period, and Ice Scandinavia believes that these are frequently used by analysts, investors and other parties. These measures are adjusted IFRS measures, defined, calculated and used in a consistent and transparent manner over the years and across the company where relevant. The alternative performance measures take into consideration items regarded as special due to their nature and include among others provision for nonrecurring or non-operational items as technical migrations, restructurings, write-downs, strategic processes, refinancing and share-based compensation expenses.

- Financial APMs should not be considered as a substitute for measures of performance in accordance with IFRS.
- APMs may be calculated differently by other companies.

EBITDA adjusted

EBITDA (Earnings Before Interests, Taxes, Depreciations and Amortisations) adjusted is a financial parameter that Ice Scandinavia considers to be relevant to an investor who wants to understand the generation of earnings before investment in fixed assets. Ice Scandinavia defines EBITDA adjusted as operating profit after adjustment of expenses for depreciation, amortisation and impairment losses, foreign exchange differences recognised in income pertaining to revaluation of items in the balance sheet, non-recurring and non-operational items. Any effects from business combinations are not included.

	First o	First quarter	
NOK millions	2021	2020	2020
Operating result	-50	-109	-469
Depreciation & amortisation	141	115	525
EBITDA	91	6	56
Network upgrades & migrations	0	2	6
Other non-recurring items incl. redundancy costs	-0	-0	-0
Share-based compensation expense	2	1	9
EBITDA adjusted	92	9	71

CAPEX

Ice Scandinavia considers CAPEX, CAPEX excluding contracts with customers, CAPEX excluding licenses and spectrum and CAPEX excluding licences, spectrum and contracts with customers as important measures to be able to understand the Group's investments in intangible, tangible and other non-current assets.

	First quarter		Full year
NOK millions	2021	2020	2020
Investments in intangible assets	10	16	122
Investments in tangible assets	115	130	540
Change in contracts with customers	54	52	302
CAPEX	180	198	963
Change in contracts with customers	-54	-52	-302
CAPEX excluding contracts with customers	125	146	662
CAPEX	180	198	963
Licences and spectrum	-	-	-2
CAPEX excluding licences and spectrum	180	198	961
Change in contracts with customers	-54	-52	-302
CAPEX excluding licences, spectrum and contracts with	425	116	660
customers	125	146	660

NIBD

Ice Scandinavia considers NIBD (Net Interest-Bearing Debt) to be an important measure to be able to understand the Group's indebtedness. NIBD presented below is based on the total group for continuing operations and is defined as Gross Interest-Bearing Debt less Cash and cash equivalents.

NOK millions	31 Mar 2021	31 Mar 2020	31 Dec 2020
Total borrowings	4,061	2,846	3,394
Adjusted for:			
Capitalised loan costs	51	36	22
Gross Interest-bearing Debt	4,112	2,883	3,415
Cash and cash equivalents	-955	-797	-525
Net Interest-bearing Debt	3,158	2,085	2,890

The Group issued a new senior secured bond in first quarter of 2021 of NOK 1,400 million of which NOK 703 million was used to redeem the existing NOK 1,400 million (ISIN NO0010807092) senior secured bond. Accrued interests have been capitalised.

CONSOLIDATED KEY RATIOS

	First quarter		Full year
NOK millions	2021	2020	2020
Profit			
EBITDA adjusted	92	9	71
Operating result	-50	-109	-469
Key ratios – increase			
Service revenue growth in %	12%	22%	13%
Service revenue growth in absolute numbers	54	81	223
Key ratios - financial position			
Cash liquidity %	119%	109%	73%
Total assets	6,526	6,125	6,052
Equity	-602	181	-440
Gross interest-bearing debt	4,112	2,883	3,415
Net interest-bearing debt	3,158	2,085	2,890

DEFINITIONS

ARPU	Average Revenue Per User
EBITDA adjusted	Ice Scandinavia defines EBITDA adjusted as operating income after adjustment of expenses for depreciation, amortisation, impairment, network upgrades, share based compensation expense, non-recurring and other non-operational items. Any effects from business combinations are not included.
CAPEX	${\sf CAPEX}\ is\ defined\ as\ investments\ in\ non-current\ assets\ as\ stated\ in\ the\ statement\ of\ cash-flows$
Cash liquidity in %	Current assets divided by current liabilities
Equity/assets ratio	Equity divided by total capital
Net result margin in %	Profit after financial items divided by total operating revenue
NRA	National Roaming Agreement
Operating result	Profit before financial items and tax
Operating margin in %	Operating profit divided by total operating revenue
Return on Equity in %	Profit/loss before tax divided by equity
Gross interest-bearing debt	Total interest-bearing debts including capitalised interests
Net interest-bearing debt	Gross interest-bearing debts less cash and cash equivalents
Service revenue growth in %	Growth in comparison with the same period previous year in %
Service revenue growth	Growth in comparison with the same period previous year in absolute numbers
VoLTE	Voice over LTE
СРЕ	Customer Premises Equipment

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